

ATTORNEY DOCKET NUMBER  
014208.1647 (50-03-019)

PATENT APPLICATION  
USSN 10/825,080

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Douglas F. Bolzman et al.  
Serial No.: 10/825,080  
Filing Date: April 15, 2004  
Group Art: 3623  
Confirmation No. 7168  
Examiner: Brandi P. Parker  
Title: *System and Method for Identifying and  
Monitoring Best Practices of an Enterprise*

**Mail Stop Amendment**  
Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**Response Pursuant to 37 C.F.R. § 1.111**

In response to the Office Action dated August 8, 2008, Applicants respectfully request the Examiner to reconsider the rejections of the claims in view of the following amendments and remarks. Please amend the application as follows: